

Contact Info

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Updates from the City

[311 Hours of Operations Change](#)

Effective February 2, 2020

The hours of 311 are being reduced from 24 to 12 hours a day. The new hours are from 7am to 7pm, seven days a week (closed on statutory holidays).

The changes to 311 hours are an effort by Council to deal with reduced revenues and to keep tax increases down for citizens. The compressed schedule will result in a slight increase in wait times.

Support for essential public safety and urgent bylaw calls will continue to be available after hours. Examples include; down trees, manhole cover off on arterial road, sinkholes, dog attack, parking related concerns, etc.

Come out and Play - New PlayStreets Video Launched

Neighbourhood Services and Child Friendly Edmonton is excited to release a new [video](#) to raise awareness and promote the Play Streets initiative, building upon the launch of their [Neighbourhood Play Street: A How-To Guide](#) in 2019. [Read More](#)

Playground Program- 5 year Review

[Read more](#)

Edmonton: A Wildlife Corridor City

Enjoy nature for all it has to offer while giving wildlife their space

As the largest urban park in Canada, the River Valley is a natural wonder for all Edmontonians to be proud of. It's also a wildlife corridor, which means animals such as songbirds, coyotes and moose use it to travel to and from different areas. [Click here](#) for a few tips to follow when you're in the River Valley.

[Resources for National Volunteer Week 2020](#)

Have you heard?! Volunteer Canada has released its theme and campaign kit for National Volunteer Week 2020! Start planning your promotions early and save your organization time.

City Events

Front Yards in Bloom: Winterscapes Photo Contest is back! January 12 - February 17, 2020

With all the beautiful snow we just got in Edmonton, we can have a lot of fun and enjoy the beauty outside, just bundle up!! Here is your chance to spread the winter cheer to your neighbors by participating in the [Front Yards in Bloom: Winterscapes](#) contest. [Read more](#)

Valentine's Day Zumba Party

Members can bring a friend in for FREE at our Valentine's Day Zumba Party on Friday, February 14! Parties will be held at Clareview Rec Centre from 6 to 7:30 pm and Millwoods Rec Centre from 5:30 to 7:00 pm.

Wear your favourite Valentine's Day colours and come dance with the City!

[Family Day Events throughout the City](#)

Reminder - Family Day events

If having any Winter or Family Day events to get your [Neighbourhood event applications](#) in ASAP.

[Winter Family Nature Night](#)

Nature Kids and their partners are excited to bring back their Winter Family Nature Night on Sunday February 23rd!! Come and learn from some very knowledgeable experts all about how different animals hibernate followed by a winter scavenger hunt and nature walk!!

Public Engagement

Sport Fields Strategy Survey (until Feb 10, 2020)

The City of Edmonton is asking for feedback about Edmonton's sport fields as part of the Sport Fields Strategy. The purpose of the Strategy is to help address issues and opportunities in the planning, provision, and maintenance of sports fields in Edmonton.

Specifically, the strategy will guide Edmonton towards having the right inventory and right quality of sport fields, appropriately distributed and priced now and into the future.

Your feedback to this survey will provide valuable insight into how we manage sport fields and will help us serve you better in the future.

Survey info: [click here](#) to access survey

Please allow 15 minutes to provide feedback.

Survey closes: Monday, February 10, 2020

Call for Story Contributors about Edmonton’s History or Cultural Heritage

[Read more](#)

Refugee/Immigrant Community Grants Survey

The City of Edmonton wants to know how it can better serve emerging immigrant and refugee communities. The Emerging Immigrant and Refugee Community Grant Program supports communities who are in the process of settling and integrating in our city.

We are seeking feedback from past recipients, applicants or organizations interested in the topic through our short survey: [Refugee/Immigrant Community Grants Survey](#)

For more information, visit edmonton.ca/newcomersgrants.

ETS Customer Satisfaction Phone Survey (Until April 30, 2020)

Mustel Research from Vancouver conducts a survey on behalf of Edmonton Transit Service calling 400 citizens quarterly/1600 annual, 15 years of age and older. The survey takes 5- 15 minutes to complete. Survey asks approximately 50 questions. In addition to transit specific, some basic demographic questions are asked such as age category, household income by category level and postal code.

[Assessment Customer Satisfaction Survey 2020](#) (Until March 17, 2020)

The City of Edmonton’s property assessment team strives to deliver timely, accurate and understandable assessment services. As part of this ongoing commitment, we ask property owners to take about five minutes of your time to provide your thoughts and opinions on the services and information you receive about property assessment.

[Online Recreation Comment Cards](#)

Did you recently visit a City of Edmonton Recreation Centre or City attraction? We'd like to hear about your experience.

These online comment forms provide a convenient way for our visitors to submit feedback online and/or your mobile device. Your comments help us improve by telling us what you loved and what you'd like to see changed. If you prefer paper comment forms, they're still available at the facilities' admissions desk. Thank you for taking the time to provide feedback.

[Join a City of Edmonton Advisory Board](#)

- SafeCityYEG (until Mar 1)
 - Property assessments (until Mar 15)
 - Safe snow/ice travels (until Mar 31)
 - Sidewalk clearing (until Mar 31) 31)
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[City Run Projects & Plans](#)

Building Edmonton

This [web-based guide](#) was developed to help inform residents and businesses about planned infrastructure projects across the city. It is a snapshot of current major infrastructure projects in concept, design or being built by the City.

Grants & Funding

[2020 Grant Opportunities](#)

Community League Operating Grant

Get your [application](#) in before Wednesday, April 29th.

City of Edmonton Community Garden Grants

Grant funding is available for new, pilot and expansion or renovation garden projects. **The first intake deadline for the Community Garden Grant is Friday, Feb 28, 2020.** Applications can be found on our program partners' website:

www.sustainablefoodedmonton.org/communitygardens.

For questions about the Community Garden Grant process, Liaisons and community groups can connect with Junetta Jamerson, Community Garden Facilitator by email:

cgfacilitator@sustainablefoodedmonton.org.



Gro for good grants are valued at \$2,500 (cash plus in-kind product donation) and will be awarded to selected projects across Canada based on community impact, youth involvement and sustainability. The applicants will need to demonstrate one or more of the following benefits to the community: addressing health and wellness needs, enhancing the environment and/or engaging with youth. Each recipient of a grant will also have the opportunity to compete for one additional grant of \$2,500 in cash that will be awarded based on a social media contest hosted by Scotts Canada. **Apply Now for a 2020 *Gro for good* grant online at: groforgood.com**

Learning & Networking Opportunities

The [Tri-Municipal Region Community Development Committee](#) is offering several workshops that may be of interest to your board: event planning and social media.

[Nonprofit Storytelling With Financials](#)

Bloomerang

Put your best foot forward and impress stakeholders with a compelling presentation of your organization's financial data. In this free recorded webinar, learn the foundation of financial management, why transparency in your financials is important, who should see your financials, and how to present your financials. This webinar will also detail specific reports and metrics attendees can review and share with stakeholders.

Resources

- [Events on Parkland- General Information](#)
- [Parkland Event Application](#)
- [Event Equipment Loaning Policy & Process](#)
- [Approved Vendors](#)
- [Grants & Funding](#)