Bus Network Redesign

April 2019-September 2020

In summer 2020, Edmonton Transit Service (ETS) will be rolling out a brand new bus network that will provide faster, more frequent and efficient service. This will be accomplished by removing overlapping routes, straightening out routes, and moving buses from some underused routes to areas where the demand is higher.

The new routes will better match customers' differing needs in the inner and outer areas of the city. The changes that will benefit transit users, include:

Frequent network

Inner areas of the city (75 Street to 170 Street and Whitemud Drive to 132 Avenue) will have more frequent service with buses coming every 15 minutes or better at all times of the day, seven days per week.



Express routes

Suburban areas of the city will have express service to downtown and the University of Alberta during rush hour, and these routes will have a fewer number of stops.

Neighbourhood routes

There will be many local routes that connect people to the LRT, main bus network or local destinations. Suburban communities will also have routes that cross the city with no need to transfer downtown. In many neighbourhoods, service will be extended later into the evening and on weekends.

Community routes

ETS is reviewing the community route network to see if the resources can be better used to serve seniors. This could mean an on-demand option which is better suited to meet seniors' needs.

First kilometre/last kilometre pilot projects

ETS is exploring a new type of service for neighbourhoods that would lose regular scheduled service in the proposed network. This alternative transit solution might also be offered.

Edmonton communities that do not currently have transit service or that will have walking distances greater than 600 metres to a transit stop. Implementation and timing will require approval from City Council in November 2019.

Proposed Timeline

Spring 2019

What We Heard report contains a summary of all public and community stakeholder feedback about the proposed new network.

November 2019

Proposed bus network, first kilometre/last kilometre service and new transit service standards presented to City Council for decision.

January to May 2020 Installation of new temporary and permanent bus stop signs begins.

Winter 2020 *New route maps available for the proposed network.*

Spring 2020 New schedules and online trip planning tool available for the proposed network.

April to September 2020 Public outreach to help customers prepare for the proposed network roll out.

Summer 2020 - Launch Day *City staff on site to help transit customers use the proposed network.*

September 2020

City staff on site to assist transit customers returning to work or university.

Opportunities for feedback

All public, operator and community stakeholder feedback received during 2018 engagement activities will be included in the new network report going to City Council for decision in November 2019. Any further input can be given directly to City Council by registering to speak at the November 2019 Council meeting.

Once the proposed new network gets established, ETS will check in with customers to see if further changes are needed. It takes several months to really know if a new route is successful because customers need to try it out and see how it fits into their commute

Information

For more information, visit **edmonton.ca/newbusroutes**. In spring 2020, trip planning tools should be available at **takeETS.com**. If you have any questions about the proposed new bus network, please call **311**.